

February 23, 2023

Dear Town of Mountain View Residents and Property Owners:

We are making big improvements to the waste hauler services this Spring, and we appreciate your patience while we roll out the changes. It will take several months for everything to be up and running smoothly.

The Town's new waste hauler company is Summit Waste. They are committed to providing an unparalleled customer experience.

The following changes will be made:

- Trash and recycling bins will be standardized to comply with the new company's requirements, improve service, reduce litter, and create a more unified appearance.
- The prior trash company will pick up their company-owned trash AND recycling bins on or after Monday, February 27th. (They tell us they will have recycling trucks come through first to empty the bins.)
- Town-owned bins will be distributed so each household has one.
- To start, each property will be provided with a single large, 96-gallon cart for their trash, at the expense of the Town.
- Households that request smaller bins will be provided smaller bins (three sizes will be offered.)
- Residents will be required to remove personal bins from the alleys to reduce confusion, congestion and debris in the alleys.
- Composting will be offered for residents who wish to opt into this service for an additional monthly fee, billed via the Town's utility bill.
- Recycling will be temporarily suspended for 4-6 weeks while the new recycling bins are
 on order. (Although none of us are happy about this, it's an unfortunate reality that
 sometimes the supply chain results in these kinds of delays. Thank you for your
 patience. The nearest recycling center to Town is Action Recycling Center at 7610 W.
 42nd Ave in Wheat Ridge. Their website is ActionRecyclingCenter.com.)
- New recycling bins will be distributed to each property, free of charge.
- When recycling bins are distributed, you will be contacted again with all the details.
- Trash day will move to every Thursday, beginning Thursday, March 2nd.
- Recycling will remain every other week, also on Thursdays.
- Composting will be weekly, with additional details to follow.

Due to the extensive nature of these changes, we are asking for your cooperation in multiple ways, starting with help transitioning the bins in Town. Please see the enclosed flyer.

Thank you for helping to improve our Town by working together to improve our waste hauler system. As always, I am available to you if you'd like to discuss or offer feedback.

Sincerely,

Emilie Mitcham, Mayor EMitcham@tomv.org / 720-919-0329

Emili Witcham